



## Luggage Transfer

For your Stoneman Glaciara

You can easily organize the luggage transport for your Stoneman Glaciara ride yourself by sending an **email** to our partner **Eurotrek**. Please find details about the **services** and the **procedure** in coordination with Eurotrek:

- 2 pieces luggage minimum
- Luggage transport between Stoneman lodging partners
- Price per piece of and stage 45 CHF\*
- Additional handling fee of CHF 20 for each booking
- Pick-up at the starting hotel from 09:00 a.m. onwards
- Delivery to the destination hotel by 18:00 p.m.
- On piece of luggage per person; max. 20 kg
- 7-day service hotline (available from 08:00 - 20:00)

\* Processing fee for changes / cancellations: 20 CHF per transaction

### **Handling:**

- Luggage transports are to be reported to Eurotrek **until 2 p.m. two days before the transport** takes place. (e.g. luggage transport on 03.05., registration until 01.05. at 14:00).
- The registration is done by mail to **eurotrek@eurotrek.ch**. The following information is required:
  - Your name
  - Your contact number (mobile)
  - Start hotel (name, address, phone number)
  - Destination hotel (name, address, phone number)
  - If applicable, information on luggage pickup / delivery
- The following points must be ensured for processing:
  - Labeling of the suitcases with **luggage tags** from Eurotrek (luggage tags are provided free of charge by your lodging partner).
  - Provision of the labeled luggage at the reception from **9 a.m.** in the morning.

Eurotrek AG

Zürcherstrasse 42, 8103 Unterengstringen

Phone +41 44 316 10 00, Fax + 41 44 316 10 01

[www.eurotrek.ch](http://www.eurotrek.ch) | [eurotrek@eurotrek.ch](mailto:eurotrek@eurotrek.ch)

The logo for Eurotrek, featuring the word "Eurotrek" in a bold, red, sans-serif font. A blue swoosh underline is positioned beneath the letters "Euro", extending from the left edge of the word.

## Transport conditions

- The maximum distance is 70 km for a bicycle or bike tour and 30 km for hiking tours. For longer distances, double the rate per person will be charged.
- If a cable car transport is necessary for the luggage transport, the additional costs will be charged separately. This includes the transport to car-free locations.
- In case of loss or damage of luggage, we are liable only if caused by us and reported to us immediately after occurrence, but even then, only up to a maximum of CHF 200.- per person. We do not assume any liability: for items which are not usually carried in the luggage, for means of payment of any kind, for optical damage and damage to handles and rollers, for damage to pieces of luggage whose total weight exceeds 20 kg, etc. The liability of Eurotrek ends after the luggage has been handed over to the hotel. No liability is accepted for damage or loss occurring after the transport.